

Helpline eReport

If you are a mandatory reporter and have immediate concerns for the safety of a child or young person, you must make your report by telephone on 133 627.

Mandatory	Reporte	ľ
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Are you a Mandatory Reporter under the NSW Children and Young Person (Care and Protection) Act 1998	○ No

General Instructions

Helpline eReporting is one way Community Services collects non-imminent risk of significant harm reports.

When an eReport is made, it is received and assessed by the Community Services Child Protection Helpline.

eReporting facility is currently available for Mandatory Reporters only:

A mandatory reporter in NSW is an individual required by under Section 27 of the Children and Young Persons (Care and Protection) Act 1998 to report to the Child Protection Helpline when he/she has reasonable grounds to suspect that a child, or a class of children, is at Risk Of Significant Harm from abuse or neglect, and those grounds arise during the course of or from the person's work.

Mandatory reporters include those who as part of their work deliver health care, welfare, education, children's services, residential services or law enforcement to children or young persons. The NSW legislation also mandates any person who manages an employee or volunteer from the above services to report suspected risk of significant harm.

If you are a member of the general public, please call the Child Protection Helpline 132 111.